MINISTRY OF EDUCATION AND SCIENCE OF UKRAINE SIMON KUZNETS KHARKIV NATIONAL UNIVERSITY OF ECONOMICS

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Заступник керівника (проректор з науково-педагогічної роботи)

Микола АФАНАСЬЄВ

Fundamentals of leadership and organizational dynamics

syllabus of the educational discipline

Field of knowledge all Specialty all

Level of education *first (bachelor)*

Educational programs all

Discipline status selective
Language of instruction, teaching and assessment English

Head of Department

Management and Business Department Tetyana LEPEYKO

Kharkiv 2020

APPROVED

at the meeting of the Management and Business department Protocol № 2 dated 27.08.2020.

Compiled by:

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Sheet of renewal and re-approval of the academic discipline syllabus

Academic year	Date of the department meeting – developer of syllabus of the academic discipline	Protocol number	Sign of Head of the department

Abstract of the educational discipline:

The studying discipline "<u>Fundamentals of leadership and organizational dynamics</u>" will be useful to future managers, economists, marketers, those who are going to engage in entrepreneurship and have their own business.

Today effective manager should ensure effective interaction, teamwork and choose an effective leadership style; apply effective communication skills both within the organization and with the external environment

Purpose of the discipline: formation of a system of knowledge about modern concepts of leadership and skills about its implementation in the business life

Characteristics of the academic discipline

Course	3	
Semester	5	
Quantity of credits ECTS	5	
Final control	Pass	

Structural and logical scheme of studying the discipline

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Prerequisites	Postrequisites
Management	Project management
Self-management	Communications and social responsibility
Basis of entrepreneurship	
Business ethics and business communications	

Competence and learning outcomes of the discipline

Competence	Learning outcomes
Ability to identify the main features of managing	knowledge of a holistic view of the essence of
the activities of an individual or group	human-group interaction during management activities
Ability to apply one's own management style and	knowledge of a system of knowledge about
create an effective managerial style for different	leadership in organizations
groups	
Ability to diagnose and analyze conflict	knowledge of a system of knowledge and
situations, prevent them from escalating into	practical skills for identifying, preventing and
conflict	overcoming conflict situations in the group
Ability to apply your own management style and	of practical skills to create your own management
create an effective managerial style for different	style and maintain a positive image of the leader
groups	
Ability to provide the possibility of psychological	knowledge of the ability to carry out
exchange in groups	psychological exchange in groups
Ability to adapt leadership style in different	knowledge of a system of knowledge and
social groups	practical skills for the implementation of
	leadership in different types of groups

Syllabus of the educational discipline

Content module 1. Theoretical basss of interaction of an individual (leader) and a group during managerial activity

Theme 1. Management of human and group activities

Formation of groups and teams in the organization. Features of groups and teams. Group dynamics and leadership in the management system. Ensuring the effective work of the group.

Sense of involvement. Mutual assistance. Human management and group management. Formal and informal groups. Features of informal groups that have an impact on the management of the organization. Management psychology. Interaction management.

Theme 2. The essence of leadership theories

Power. Leadership. Leadership. Types of leaders. Types of approaches to the study of leadership. Concepts of leadership: theories based on the analysis of leadership qualities; concepts of leadership behavior; concepts of situational leadership; the path-goal leadership model; the concept of attributive leadership; the concept of charismatic leadership; leadership concept for change.

Theme 3. Leadership style and image of the manager

Qualities of a leader and manager, their main features. Leadership styles. Approaches to requirements for managers: American, English, French, Japanese, Polish. Rules of motivation: self-regulation, verbal and nonverbal behavior. Powers, their types and limits. Delegation of powers. Principles of delegation. The relationship of powers of different levels of government. Concepts of the delegation process. Image of the manager. Basic requirements and rules for creating and maintaining a positive image of the leader.

Theme 4. Types of group dynamics. Implementation of leadership in social groups

The essence of group dynamics. Specific factors of group functioning. A small group. Characteristic features of the group. Types of groups. Structural and situational characteristics of the group. Behavior changes. Models of organizational human behavior. Management information. Communications, their types. Communication functions. Communication process. Elements of information exchange. Principles of effective communication. Communication barriers. Model of leader's interaction with informal Homans groups. Factors influencing the effectiveness of informal groups.

Content module 2. Mechanisms of organizational dynamics

Theme 5. The nature and essence of organizational conflict

Conflict. Objective and subjective causes of conflicts. Types of conflicting personalities. Typologies of conflicts in the organization. Functions of conflicts in the organization. Prerequisites and sources of conflict in the organization. Internal organizational conflicts and conflicts with the external environment of the organization. Labor conflicts in the organization as a kind of social conflicts. Labor relations as an object of labor conflicts in the organization. Features of labor conflicts in modern organizations. Individual and collective labor conflicts. Forms of organized struggle of workers to protect their rights and interests.

Theme 6. Resolution of internal contradictions

Basic ways of conflict management in the organization. Information model of the conflict situation. Communication styles. Behavioral styles in a conflict situation. Difficult leaders. General recommendations for resolving conflicts between the leader and subordinates. Resolution as a form of complete end to the conflict. Prerequisites for resolving the conflict. Possible forms of ending the conflict. Conditions and factors of constructive conflict resolution. Compromise and consensus. Factors for choosing a win-win strategy. End the conflict with a third party. The role of the leader in the conflict management process. Methods used by the manager in managing and ending the conflict. Possible consequences of the conflict. Stress as a result of conflict. Emotion management techniques.

Theme 7. Psychological exchange

Psychological exchange as a mechanism of group dynamics. Group processes. The phenomenon of group development. Conditions for creating effective groups. Group cohesion. Socio-psychological climate in the team. Socio-psychological processes in the group and group roles. Mass socio-psychological phenomena.

The list of practical (seminar) classes, as well as questions and tasks for independent training is given in the table "Rating-plan of the discipline".

Teaching and learning methods

Achieving the expected learning outcomes is facilitated by the use of the following teaching and learning methods: problem lectures, discussions, work in small groups, individual research work; presentation of research results.

Assessment system of learning outcomes

The system of assessment of the developed competencies takes into account the types of lessons, which, according to the syllabus, include lectures, seminars, practical classes, and independent training. Assessment of the developed competencies is carried out using a 100-point accumulation system.

Control measures include:

current control, during the semester during lectures, practical, seminar classes and is estimated by the amount of points scored (maximal – 88 points);

final control, conducted in the form of a test as the total number of points in the discipline (maximum -100 points), is defined as the sum of points for student performance in the current control, including written tests (final (maximal score -12 points)). Scores obtained for written tests are added to the scores for current performance. The test is set based on the results of the student's work throughout the semester.

Current control includes assessment of student knowledge during lectures, practical classes and individual tasks and is carried out according to the following criteria:

lectures – understanding, degree of mastering the theory and methodology of the problems considered during the discussion of topical issues, the level of activity in discussions (maximal score – 1 points depending on the level of student activity (15 lectures during the semester));

practical (seminar) classes – the degree of mastering the actual material of the discipline; acquaintance with the recommended literature, and also with the modern literature on the considered questions (it is estimated to 1 points for each practical class depending on level of activity of the student (15 practical classes during a semester));

defense of tasks on the theme – the ability to combine theory with practice when considering situations; logic, structure, style of presentation of the material in the audience, the ability to justify their position (maximum score – 5 points (performance of two creative tasks during the semester)).

presentation on the given topic – the ability to generalize information and draw conclusions; ability to conduct critical and independent assessment of certain problematic issues; the ability to explain alternative views and the presence of their own point of view, position on a particular issue; logic, structuring and validity of conclusions on a specific problem (maximum score – 10 points (performance of one presentation during the semester));

essay defense – the ability to generalize information and draw conclusions; ability to conduct critical and independent assessment of certain problematic issues; the ability to explain alternative views and the presence of their own point of view, position on a particular issue; logic, structuring and validity of conclusions on a specific problem; literacy of material submission (maximum score – 8 points);

express tests – application of analytical approaches; quality and clarity of reasoning; style of presentation of material in written works; independence of work performance; use of methods of comparison, generalization of concepts and phenomena; registration of work (estimated at 6 points (two express tests during the semester));

written tests – the degree of mastering the actual material of the content module; logic, structure of material presentation; the presence of their own point of view, position on a particular issue. ability to substantiate it; quality and clarity of reasoning (maximum score that a student can receive – 12 points (two written tests (modular and final) during the semester)).

Independent training includes:

1) study of theoretical material from the previous lecture before each further lecture. It is estimated at 3 points for each lesson (15 during the semester) according to the following criteria:

depth and strength of knowledge; level of thinking; ability to systematize knowledge on individual topics; ability to draw sound conclusions; possession of a categorical apparatus;

2) collection, generalization, processing of information necessary for active work in practical classes. It is estimated at 3 points for each lesson (15 during the semester) according to the following criteria: skills and techniques of practical tasks; ability to find the necessary information; to carry out its systematization and processing; self-realization in practical and seminar classes.

Final control (written final test) of students' knowledge and competencies in the discipline – is a test of student understanding of the program as a whole, the relationship between individual sections, the ability to use accumulated knowledge, the ability to formulate their attitude to the problems of the discipline. It covers the program of the discipline and involves determining the degree of mastery of competencies by students, diagnosis of the level of their theoretical training. The maximum grade that a student can receive is 12 points (one final written test during the semester).

The pass is based on the results of the student's work during the semester as a general assessment of the discipline, as the accumulation of points, in particular, for active participation in lectures, practical tasks, homework, points for tests, as well as for independent work of the student.

The final score in the discipline is calculated on the basis of the points obtained during the exam and the points obtained during the current control over the accumulation system. The total score in the points for the semester is: "60 and more points are passed", "59 and less points are not passed", and entered in the record "Record of success" of the discipline.

The final grade is set according to the scale given in the table "Grade scale: national and ECTS".

Forms of assessment and distribution of points are given in the table "Rating-plan of the educational discipline".

The assessment scale: national and ECTS

The total score	The ECTS assessment scale	The national assessment scale
90 – 100	A	excellent
82 - 89	В	and.
74 – 81	С	good
64 – 73	D	actiofo atomy
60 – 63	Е	satisfactory
35 - 59	FX	y mantiafontowy
1 – 34	F	unsatisfactory

Rating-plan of the academic discipline

	Topic	Forms and types of learning		Forms of assessment	Max points
	of		Classroom work		
10.11	ment o	Lecture	Lectures 1-2. Management of human and group	Work on lecture	2
попт	Management human and	Seminar	Seminar №1. Features of managerial work	Active work on the seminar	1
	Z		Seminar №2. Technique of manager	Active work on	1

		work	the seminar		
	<u> </u>	Independent training	<u> </u>		
	Questions and tasks for the Independent	Preparation to seminars	Homework checking		
	training	Search, selection and review of literary sources on a given topic	Homework checking		
		Classroom work	checking		
ories	Lecture	Lectures 3-4. The essence of leadership theories	Work on lecture	2	
Theme 2. The essence of leadership theories	Practical class	Seminar №3. The personality of the leader and the personality of the performer: similarities and differences	Active work on the seminar	1	
ce of lead		Practical class №4. Features of the different leadership styles implementation	Active work on the practical class	1	
sen		Independent training			
The es	Questions and tasks for the Independent	Search, selection and review of literary sources on a given topic	Homework checking		
me 2.	training	Performing tasks for identifying leadership styles	Homework checking		
The		Preparation to seminar	Homework checking		
	Classroom work				
pu	Lecture	Lecture 5-6. Leadership style and	Work on lecture	2	
le a		image of the manager	Express test	6	
ip style and ianager	Practical class	Practical class №5. Ethics of the manager	Active work on the practical class	1	
ne 3. Leadersh image of the m		Practical class №6. Creating a manager's image	Active work on the practical class	1	
Lea e of	Independent training				
Theme 3. Leadersh image of the m	Questions and tasks for the Independent	Search, selection and review of literary sources on a given topic	Homework checking		
Th	training	Performing practical tasks for creating manager's image	Homework checking		
of s		Classroom work			
group tation o	Lecture	Lecture 7-8. Types of group dynamics. Implementation of	Work on lecture Express test	6	
Theme 4. Types of group dynamics. Implementation leadership in social groups	Practical class	leadership in social groups Practical class №7. Identifying effective group	Active work on the practical class	1	
Theme 4. Ty ynamics. Imp		r	Defense of tasks on the theme	5	
The dynau lead		Practical class №8. Defining an informal leader in the group.	Active work on the practical class	4	

			Written test	12	
		Independent training			
	Questions and tasks	Search, selection and review of	Homework		
	for the Independent	literary sources on a given topic	checking		
	training	Preparation to express test	Homework		
		Preparation to written test	checking		
		Classroom work			
د ــــ	Lecture	Lecture 9-10. The nature and essence	Work on lecture	2	
e of		of organizational conflict			
enc	Practical class	Practical class №9. Analysis of the	Active work on	1	
esse lict		causes of business conflicts at the	the practical class		
nd o		workforce			
e a		Practical class №10. Application of	Active work on	1	
tur ons		methods of managing purposeful and	the practical class		
na zati		non-purposeful conflicts of business	Essay defense	8	
- The		level			
Theme 5. The nature and essence of organizational conflict		Independent training			
me	Questions and tasks	Search, selection and review of	Homework		
 [he	for the Independent	literary sources on a given topic	checking		
	training	Preparation the essay on the topic:	Homework		
		"Creating a speech on a free topic"	checking		
	Classroom work				
	Lecture	Lecture 11-12. Resolution of internal	Work on lecture	2	
la I		contradictions			
of internal ns	Practical class	Practical class №11. Application of	Active work on	1	
inte		measures of overcoming	the practical class		
ons		misunderstandings, disagreements and	1		
		objective causes of conflicts between			
. Resolution		the manager and the employee			
eso		Practical class №12. Analysis of the	Active work on	1	
5. R coi		psychological fitness of the	the practical class		
ne (employee for the position he holds			
Theme 6. Resolution contradicti		Independent training			
	Questions and tasks	Search, selection and review of	Homework		
	for the Independent	literary sources on a given topic	checking		
	training				
		Classroom work			
_	Lecture	Lecture 13-15. Psychological	Work on lecture	3	
Theme 7. Psychological	<u> </u>	exchange	Express test	6	
ne ' olog	Practical class	Practical class №13. Identifying	Active work on	1	
Fheme 7	Practical class	career opportunities for employees	the practical class		
T	9		Defense of tasks	5	
			on the theme		
		Practical class №14-15. Construction	Active work on	2	

	of the scheme of psychological	the practical class	
	structure of the employee's	Presentation on	10
	personality	the given topic	
		Written test	12
	Independent training		
Questions and tasks	Search, selection and review of	Homework	
for the Independent	literary sources on a given topic	checking	
training	Preparation to the final test	Homework	
		checking	
	Preparation presentation on the topic:	Homework	
	"Creating a personal image of the	checking	
	manager"		

Recommended References

Additional

- 1. Лепейко Т. І. Організаційна поведінка: навч. посібник / Т. І. Лепейко, С. В. Лукашев, О. М. Миронова. Харків: Вид. ХНЕУ, 2013. 154 с.
- 2. Лепейко Т. І. Управління персоналом підприємства в умовах невизначеності (поведінковий підхід): монографія / Т. І. Лепейко, О. М. Миронова. Х.: Вид. ХНЕУ, 2010. 234 с.
- 3. Миронова О. М. Конфліктологія: навч. посібник / О. М. Миронова, О. В. Мазоренко. Харків: Вид. ХНЕУ, 2011.-167 с.
- 4. Gavkalova, N. Personnel Management: summary of lectures / N. Gavkalova. . X. : XHEY, 2013.-171~p.

Informational resources

4. Fundamentals of leadership and organizational dynamics/Основи лідерства та організаційної динаміки (073), Barkova K.O./Баркова К.О. [Electronic resource] / Сайт ПНС. – Access mode: https://pns.hneu.edu.ua/course/view.php?id=5365.