Syllabus of the course
«Business process management»

Specialty	*D3 Management*
Study Programme	*Business Administration*
Study cycle (Bachelor, Master, PhD)	*the second (master's) level of higher education*
Course status	*elective*
Language	*English*
Term	*1 year of study 1 semester or 1 year of study 2 semester*
ECTS credits	*5*
Workload	*Lectures – 16 hours.*
	Practical studies – 0 hours.
	Laboratory studies – 24 hours.
	Self-study – 110 hours.
Assessment system	*Grading including Exam*
Department	*Department of Management, Business and Administration Department, 210 (main building), Web page:* [*https://www.kmib.hneu.edu.ua*](https://www.kmib.hneu.edu.ua)
Teaching staff	*Kotlyk Andrii Valeriiovych, PhD, Associate Professor, Kanova Olexandra Andriivna, PhD, Associate Professor Prokofieva Kateryna Serhiivna, Lecturer*
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Course schedule	*Lectures:* [*according to the schedule*](#) *Practical studies:* [*according to the schedule*](#)
Consultations	*At the Department of Management, Business and Administration, offline, according to the schedule, individual, PNS chat.*

Learning objectives and skills:
is to provide theoretical knowledge and to form applied skills of using the principles, techniques and tools of business process management.

Structural and logical scheme of the course

Prerequisites	Postrequsites
-	-
-	-

Course content

Content module 1. *Modeling and implementation of business processes*
Topic 1. The essence of the process approach to enterprise management
Topic 2. Business process modeling
Topic 3. Business process implementation
Content module 2. *Analysis and improvement of business processes*
Topic 4. Measurement and analysis of business processes
Topic 5. Business process improvement

Teaching environment (software)
Multimedia projector, S. Kuznets PNS, Corporate Zoom system

Assessment system

Assessment of students' learning outcomes is carried out by the University according to the cumulative 100-point system.

Current control is carried out during lectures and practical (seminar) classes and aims to assess the level of students' readiness to perform particular tasks, and is assessed by the amount of scored points.

The maximum amount during the semester – 60 points; the minimum amount required is 35 points. Final control is carried out at the end of the semester in the form of an exam (the maximum amount is 40 points, the minimum amount required is 25 points).

Current control includes the following assessment methods: assignments on a particular topic; testing; presentations, and essay writing.

More detailed information on assessment and grading system is given in the technological card of the course.

Course policies

Teaching of the academic discipline is based on the principles of academic integrity.

Violation of academic integrity includes academic plagiarism, fabrication, falsification, cheating, deception, bribery, and biased assessment.

Educational students may be brought to the following academic responsibility for breach of academic integrity: repeated assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment forms, self-study is given in the Course program