



Syllabus of the course

«Conflictology»

Specialty	<i>All</i>
Study Programme	<i>All</i>
Study cycle (Bachelor, Master, PhD)	<i>the first (Bachelor) level of higher education</i>
Course status	<i>selective</i>
Language	<i>English</i>
Term	<i>second year, fourth semester</i>
ECTS credits	<i>5</i>
Workload	<i>Lectures – 30 hours. Practical studies – 30 hours. Laboratory studies – 0 hours. Self-study – 90 hours.</i>
Assessment system	<i>Grading</i>
Department	<i>Department of Management, Business and Administration, auditorium 703 of the library building, phone: (057) 702-01-46 (2-96), website: https://www.kmib.hneu.edu.ua</i>
Teaching staff	<i>Nikita Nazarov, Professor</i>
Contacts	<i>nikita.nazarov@hneu.net</i>
Course schedule	<i>Lectures: according to the schedule Practical studies: according to the schedule</i>
Consultations	<i>At the Department of Management, Business and Administration, offline, according to the schedule, individual, PNS chat.</i>

Learning objectives and skills:

providing future specialists with the necessary theoretical foundations of the nature of conflicts, methodological recommendations, practical skills in resolving them, developing the skills to control a conflict situation, effectively manage conflicts in organizations, and pragmatically use them to achieve personal and organizational goals.

Structural and logical scheme of the course

Prerequisites	Postrequisites
-	-
-	-

Course content

Content module 1. General theory of conflict

Topic 1. Development of conflict studies as a science and academic discipline

Topic 2. The essence of conflict and its structure

Topic 3. Types of conflicts and their causes

Topic 4. Dynamics of the conflict and the mechanism of its occurrence

Content module 2. Conflict interaction regulation

Topic 5. The process of conflict management

Topic 6. Methods and forms of conflict management

Topic 7. Conflict prevention in the organization



Teaching environment (software)

Multimedia projector, S. Kuznets PNS, Corporate Zoom system

Assessment system

Assessment of students' learning outcomes is carried out by the University according to the cumulative 100-point system.

Current control is carried out during lectures and practical (seminar) classes and aims to assess the level of students' readiness to perform particular tasks, and is assessed by the amount of scored points.

The maximum amount during the semester – 100 points; the minimum amount required is 60 points.

Current control includes the following assessment methods: tasks by topics; current control works; presentations on topics and essay.

More detailed information on assessment and grading system is given in the technological card of the course.

Course policies

Teaching of the academic discipline is based on the principles of academic integrity.

Violation of academic integrity includes academic plagiarism, fabrication, falsification, cheating, deception, bribery, and biased assessment.

Educational students may be brought to the following academic responsibility for breach of academic integrity: repeated assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment forms, self-study is given in the Course program.