



Syllabus of the course «Process management»

Specialty	<i>All</i>
Educational and Scientific Programme	<i>All</i>
Study cycle (Bachelor, Master, PhD)	<i>Third (educational and scientific), PhD</i>
Course status	<i>Elective</i>
Language	<i>English</i>
ECTS credits	<i>5 ECTS</i>
Workload	<i>Lectures – 20 hours</i> <i>Practical studies (seminars) – 20 hours</i> <i>Laboratory studies – 0 hours</i> <i>Self-study – 110 hours</i>
Assessment system	<i>Grading</i>
Department	<i>Management, Business and Administration department,</i> <i>room 210 (main block), Web page:</i> https://www.kmib.hneu.edu.ua
Teaching staff	<i>Kotlyk Andrii Valeriiovych,</i> <i>PhD, Associate Professor</i> <i>Havrylchenko Olena</i> <i>Dr. Sc. (Economic), Professor</i>
Contacts	kotlik_a@ukr.net hneugavrilchenko@gmail.com
Course schedule	<i>Lectures: due to timetable</i> <i>Practical studies: due to timetable</i>
Consultations	<i>At the Management, Business and Administration</i> <i>department, off-line; due to timetable of consultations,</i> <i>personal, PNS chat</i>
Learning objectives and skills: to provide theoretical knowledge and to form applied skills in using the principles, methods and tools of enterprise process management	
Course content Content module 1. Theoretical aspects of process management Topic 1. The essence, advantages and disadvantages of a functional approach to enterprise management Topic 2. The essence of the process approach to enterprise management Content module 2. Tools of process management Topic 3. Modeling of enterprise processes Topic 4. Control of enterprise processes Topic 5. Improving the enterprise processes	
Teaching environment (software) <i>Computer, MS Office or equivalent (MS Word, MS Power Point), ARIS Express, Bizagi Modeler,</i> <i>Online platform app.diagrams.net, Zoom</i>	
Course page on the Moodle platform (personal learning system)	https://pns.hneu.edu.ua/course/view.php?id=7156
Learning forms and methods The university employs a 100-point cumulative grading system to evaluate the learning outcomes of its higher education students. Ongoing assessment is carried out during lectures and practical classes and aims to assess the level of students' readiness to perform particular tasks, and is assessed by the amount of scored points. Ongoing assessment includes the following control	



measures: presentation, testing. The maximum amount during the semester – 100 points; the minimum amount required is 60 points.

More detailed information on assessment and grading system is given in the technological card of the course.

Course policies

Teaching of the course is based on the principles of academic integrity. Violations of academic integrity are: academic plagiarism, fabrication, falsification, cheating, deception, bribery, biased evaluation. For violation of academic integrity, students are brought to the following academic responsibility: re-assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment system, self-study is given in the course program



Course policies

Teaching of the academic discipline is based on the principles of academic integrity.

Violation of academic integrity includes academic plagiarism, fabrication, falsification, cheating, deception, bribery, and biased assessment.

Students may be brought to the following academic responsibility for breach of academic integrity: repeated assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment forms, self-study is given in the Course program