

Syllabus of the course "Business negotiations in marketing"

Specialty	All
Study program	All
Study cycle	third (educational-scientific) level of higher education
Course status	Elective
Language	English
Term	1 year
EKTC credits	5 credits
Workload	Lectures – 20 hours
	Practical classes – 20hours
	Self-study – 110 hours
Assessment system	Credit
Department	Department of Marketing
	Kharkiv Nauki Avenue 9-A. 1 building, 4th floor room 413,
	+38(057)702-02-65 (3-66), http://www.dom.hneu.edu.ua/
Teaching staff	Lysytsia Nadiia, professor, Doctor of Sociology, Departmenr of Marketing
Contacts	nashakafedra_eim@ukr.net
Course schedule	Lectures: : according to the schedule
	Practical classes: according to the schedule
Consultations	At the Department of Marketing, full-time according to the
	schedule of consultations; individual, remote via PNS chat
	Learning objectives and skills:

The aim of the course: formation of competences of conducting business negotiations in marketing and decision making in unpredictable situations, adaptation to changes in the marketing process.



Харківський національний економічний університет імені Семена Кузнеця

Structural-logical scheme of teaching academic discipline		
Prerequisites	Corequisites	
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Course content

Module 1. Features of business negotiations in marketing

- **Topic 1.** General characteristics of the negotiation process in marketing
- **Topic 2.** Main stages of conducting business negotiations in marketing
- **Topic 3.** Strategy of conducting negotiations
- **Topic 4.** Tactics of conducting negotiations
- **Topic 5.** Analysis of the nature of business partner
- Module 2. The practice of organizing successful negotiations in marketing
- **Topic 6.** The process of business negotiations in marketing
- **Topic 7.** Answers to questions and objectives
- Topic 8. Psychological influence in management process of BN
- **Topic 9.** Manipulations in negotiations and counteraction to them
- **Topic 10.** Effective conclusion of negotiations

Teaching environment (software)

Multimedia projector, S. Kuznets PN, Corporate Zoom System

During the current control, the student receives a maximum of 100 points and is considered certified if he received at least 60 points.

The system of assessment of the formed competencies of students takes into account the types of classes, which in accordance with the program of the course include lectures and practical classes, as well as self-study work.

Assessment of the formed competencies of students is carried out according to the accumulative 100-point system.

The current control carried out during the semester during practical (seminar) classes and self-study work is assessed by the sum of points scored.

The maximum possible number of points for the current and final control during the semester – 100. and the minimum possible number of points - 60.

The final control of knowledge and competencies of students in the course is carried out on the basis of the semester credit.

Current control includes the following control activities: creative and homework, multimedia presentation, current control work, complex modular control in the form of a colloquium. All work must be performed independently. Tasks that are similar to each other will be rejected.

Course policies

The teaching of the course is based on the principles of academic integrity. Violations of academic integrity are: academic plagiarism, fabrication, falsification, write-off, deception, bribery, biased evaluation. For violation of academic integrity, students are brought to the following academic responsibility: re-assessment of the relevant type of educational work

More detailed information about competencies, learning outcomes, teaching methods, assessment forms, self-study is given in the Course program