



## Syllabus of the educational discipline «Conflictology»

<b>Specialty</b>	<i>All</i>	
<b>Study Programme</b>	<i>All</i>	
<b>Study cycle</b>	<i>first (bachelor)</i>	
<b>Course status</b>	<i>elective</i>	
<b>Language</b>	<i>English</i>	
<b>Term</b>	<i>2<sup>nd</sup> course, 4<sup>th</sup> semester</i>	
<b>ECTS credits</b>	<i>5</i>	
<b>Workload</b>	<i>Lectures – 30 hours. Practical studies (seminars) – 30 hours, Laboratory studies – 0 hours. Independent training – 90 hours.</i>	
<b>Assessment system</b>	<i>Grading</i>	
<b>Department</b>	<i>Management, Business and Administration department, room 210 (main block), +38 057 702 01 46 (add. 2-96), Web page: <a href="https://www.kmib.hneu.edu.ua">https://www.kmib.hneu.edu.ua</a></i>	
<b>Teaching staff</b>	<i>Dr Nikita Nazarov, Professor</i>	
<b>Contacts</b>	<i>nikita.nazarov@hneu.net</i>	
<b>Course schedule</b>	<i>Lectures: according to the schedule Practical studies: according to the schedule</i>	
<b>Consultations</b>	<i>At the Department of Management, Business and Administration, offline, according to the schedule, individual, PNS chat.</i>	
<b>Learning objectives and skills:</b>		
providing future specialists with the necessary theoretical foundations of the nature of conflicts, methodological recommendations, practical skills in resolving them, developing the skills to control a conflict situation, effectively manage conflicts in organizations, and pragmatically use them to achieve personal and organizational goals.		
<b>Structural and logical scheme of the course</b>		
<b>Prerequisites</b>	<b>Postrequisites</b>	
<b>Content of the educational discipline</b>		
<b>Content module 1. General theory of conflict</b>		
<b>Topic 1. Development of conflict studies as a science and academic discipline</b>		
<b>Topic 2. The essence of conflict and its structure</b>		
<b>Topic 3. Types of conflicts and their causes</b>		
<b>Topic 4. Dynamics of the conflict and the mechanism of its occurrence</b>		
<b>Content module 2. Conflict interaction regulation</b>		
<b>Topic 5. The process of conflict management</b>		
<b>Topic 6. Methods and forms of conflict management</b>		
<b>Topic 7. Conflict prevention in the organization</b>		
<b>Material and technical support (software) of the discipline</b>		
<i>Laptop, Power Point MS Office, Multimedia Projector</i>		
<b>Assessment system</b>		



The system of assessment of the formed competencies takes into account the types of classes, which include lectures, seminars, practical classes, as well as independent work. Assessment of the formed competencies of students is carried out according to the accumulative 100-point system. Current control, which is carried out during the semester during practical (seminar) classes and independent work is assessed by the sum of points scored. The maximum possible number of points for the current and final control during the semester - 100 and the minimum possible number of points - 60.

Current control includes the following control measures: tasks by topics; current control works; presentations on topics and essay.

More detailed information on the assessment and accumulation of points in the discipline is given in the work plan (technological card) of the discipline.

### **Course policies**

The teaching of the discipline is based on the principles of academic integrity. Violations of academic integrity include: academic plagiarism, fabrication, falsification, write-off, deception, bribery, or biased evaluation. For violation of academic integrity, students are brought to the following academic responsibility: re-assessment of the relevant type of educational work.

***More detailed information about competencies, learning outcomes, teaching methods, assessment forms, self-study is given in the Course program***