



**Syllabus of the course
«Process management»**

Specialty	<i>All</i>
Study Programme	<i>All</i>
Study cycle (Bachelor, Master, PhD)	<i>Third (educational and scientific)</i>
Course status	<i>Elective</i>
Language	<i>English</i>
Term	<i>2nd academic year, 3rd semester</i>
ECTS credits	<i>5</i>
Workload	<i>Lectures – 20 hours. Practical studies – 0 hours. Laboratory – 20 hours Independent training – 110 hours.</i>
Assessment system	<i>Grading</i>
Department	<i>Department of Management and Business room 703 of the library building phone: (057) 702 01 46 (add. 2-96) website: https://www.kmib.hneu.edu.ua</i>
Teaching staff	<i>Kotlyk Andrii Valeriiovych, PhD, Associate Professor</i>
Contacts	<i>Kotlyk A. V.: kotlik_a@ukr.net</i>
Course schedule	<i>Kotlyk A. V.: due to timetable</i>
Consultations	<i>Management and Business Department, 703 (library Building) – offline, according to the schedule of consultation; individual and in group; chat in PNS</i>

Learning objectives and skills:

mastering business process modelling, implementation, evaluation and improvement

Structural and logical scheme of the course

Prerequisites	Postrequisites
<i>Modern theories of management</i>	<i>Dissertation thesis</i>
<i>Methodology and organization of scientific research</i>	
<i>Philosophy of science</i>	

Course content

Content module 1. Theoretical aspects of process management

Topic 1. The essence, advantages and disadvantages of a functional approach to enterprise management

Topic 2. The essence of the process approach to enterprise management

Content module 2. Tools of process management

Topic 3. Modeling of enterprise processes

Topic 4. Control of enterprise processes

Topic 5. Improving the enterprise processes

Teaching environment (software)

Laptop, Multimedia Projector, S. Kuznets KhNUE Personal Learning Systems, Zoom, MS Office or equivalent (MS Word, MS Power Point), ARIS Express, Bizagi Modeler, Online platform app.diagrams.net



Assessment system

The total score of the discipline consists of current control (the maximum amount is 100 points, the minimum amount that taking as a pass of discipline is 60 points).

Current control includes the following control measures: presentation, testing.

More detailed information on assessment is given in the working plan (technological card) of the discipline.

More detailed information on assessment and grading system is given in the technological card of the course

Course policies

Teaching of the course is based on the principles of academic integrity. Violations of academic integrity are: academic plagiarism, fabrication, falsification, cheating, deception, bribery, biased evaluation. For violation of academic integrity, students are brought to the following academic responsibility: re-assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment system, self-study is given in the course program